******

Viewfield Medical Practice

[www.viewfieldmedicalpractice.co.uk](http://www.viewfieldmedicalpractice.co.uk)

 ***Newsletter***

***October 2018 Edition***

***A message from the Practice Manager:***

*“I would like to introduce myself, I am Diane Thomson and I am the new* ***Practice Manager****. Although new to Primary Care I have been in management within the NHS for many years in both Health Boards and National Boards. I have joined the Practice at an exciting time as we ready ourselves for the move to the new Stirling Care Village on the site of the old Stirling Royal Infirmary. The new purposes built premises will offer a bright and modern environment for all our patients and staff. Over the past 12 months our practice has welcomed 2 Advanced Nurse Practitioners (ANPs). These highly qualified and skilled clinicians can see and treat patients with a variety of acute medical conditions (e.g. skin problems, pain, shortness of breath, constipation etc). Appointments with an ANP can regularly be offered to patients far sooner than an appointment with one of the GPs so when calling in for an appointment please ask if you would be suitable for an ANP appointment. Finally, if you have any suggestions for improvement or if you have any areas of concern about the service offered at our Practice, I would be happy to hear from you.”*

After many, many years with our practice we are very sad to announce that our very much loved and valued **Sister Margaret Grady** has **retired**. She will be sorely missed. With this, comes the arrival of two new practice nurses:

**Sister N. Travers and Sister A. Gilmour**

Both nurses will be available for clinics such as diabetes, asthma, COPD, immunisations, smears, to name a few!

***Welcome to you both***!

**WE’RE MOVING...**

As many of you will know there has been a lot of speculation about Viewfield Medical Practice moving premises to the new Care Village at Stirling Community Hospital.

This has now been confirmed and we look forward to moving both Viewfield and Mayfield to the new location.

At present we do not have a precise date for moving but each household linked to the surgery will receive a letter when a date has been agreed.

**TRIAL OF NEW SYSTEM...**

For the past few weeks we have been trialling a new system when taking calls from patients.

If you phone to arrange an urgent appointment and speak to one of the triage nurses, our medical administrators have been instructed to ask for an indication of your medical complaint.

This process is going well and we would like it to continue. Having an indication the medical problem, allows our patients to be directed to the most appropriate clinician.

**FLU CLINIC...**

Appointments for your flu jab are available to book **NOW**.